PENNINE DENTAL

Terms of Service

Pennine Dental website

Last updated: 1 July 2026

These Terms of Service explain the rules for using the Pennine Dental website and any online information, contact forms, appointment enquiries or related digital services provided through it. By using this website, you agree to these terms. If you do not agree, please do not use the website.

1. About Pennine Dental

Pennine Dental provides dental services from Unit 7, Salendine Shopping Centre, 144 Moorhill Road, Salendine Nook, Huddersfield, West Yorkshire, HD3 3XA. You can contact the practice by telephone on 01484 643 775.

2. Website information

The content on this website is provided for general information only. It is not intended to replace a consultation, diagnosis, treatment plan or personalised advice from a qualified dental professional. Dental needs vary from patient to patient, and any treatment suitability, risks, benefits, alternatives and fees will be discussed during an appropriate appointment.

3. Appointments and online enquiries

If you use an online form, email address, telephone number or other contact option on the website, you agree to provide accurate and current information. Submitting an enquiry does not guarantee that an appointment has been booked unless the practice confirms it directly.

If you believe you need urgent or emergency dental care, please contact the practice by telephone during opening hours. If the practice is closed, follow the out-of-hours guidance provided by the practice, NHS 111 or another appropriate urgent care provider.

4. Treatment information, fees and availability

Information about treatments, fees, finance, offers, NHS availability or private treatment options may change from time to time. We aim to keep website information accurate and up to date, but the final treatment recommendations and costs will be confirmed by the practice after clinical assessment and discussion with you.

5. Payments and deposits

Where fees, deposits or payment arrangements apply, these will be explained before treatment begins. You are responsible for paying agreed charges in line with the practice's payment terms. The practice may require advance payment, staged payments or deposits for certain appointments or treatments.

6. Cancellations and missed appointments

Please give the practice as much notice as possible if you need to cancel or rearrange an appointment. Missed appointments or late cancellations may affect future appointment availability and may result in a charge where permitted by the practice's policies and applicable rules.

7. Acceptable website use

You must not misuse this website. This includes attempting to interfere with website security, introducing viruses or harmful code, using the website for unlawful purposes, submitting false information, or attempting to access systems or data without permission.

8. Privacy and data protection

When you submit personal information through the website, Pennine Dental will handle it in accordance with applicable UK data protection law, including the UK General Data Protection Regulation and the Data Protection Act 2018. Health information is sensitive personal data and will be handled with appropriate confidentiality and security. Please refer to the practice's Privacy Policy for more information about how personal data is collected, used, shared, stored and protected.

9. Cookies

This website may use cookies or similar technologies to help the website work properly, improve functionality, understand website usage and support appropriate communications. Please refer to the practice's Cookie Policy for further information and choices.

10. Intellectual property

Unless stated otherwise, the text, images, branding, layout, graphics and other materials on this website belong to Pennine Dental or its licensors. You may view and print pages for personal, non-commercial use only. You must not copy, reproduce, adapt, distribute or use website materials for commercial purposes without written permission.

11. External websites

The website may refer to third-party websites or services. These are provided for convenience only. Pennine Dental is not responsible for the content, availability, security or privacy practices of third-party websites.

12. Liability

We take reasonable care to provide accurate website information, but we do not guarantee that the website will always be available, uninterrupted, error-free or fully up to date. Nothing in these terms limits or excludes liability where it would be unlawful to do so, including liability for death or personal injury caused by negligence, fraud, or breach of legal obligations owed to patients.

13. Professional standards and complaints

Pennine Dental aims to provide care in line with applicable professional, regulatory and legal standards. If you have a concern or complaint, please contact the practice first so that the team can try to resolve the matter promptly. The practice can provide details of its complaint's procedure on request.

14. Changes to these terms

We may update these Terms of Service from time to time to reflect changes to the website, practice processes, legal requirements or regulatory guidance. The latest version will apply from the date shown at the top of this policy.

15. Governing law

These terms are governed by the laws of England and Wales. Any dispute relating to use of this website will be subject to the courts of England and Wales, unless applicable law provides otherwise.

16. Contact details

If you have any questions about these Terms of Service, please contact Pennine Dental at Unit 7, Salendine Shopping Centre, 144 Moorhill Road, Salendine Nook, Huddersfield, West Yorkshire, HD3 3XA or call 01484 643 775.